**1.1 Research problem**

**1.1.1 Aim of the research study**

After identifying a problem a scholar must highlight his/ her main or major aim.

**1.1.2 Objectives of the research**

* to create and enhance public awareness of the availability and quality of services which the Ministry delivers to the public
* It also provides for available remedies should the service delivery be below the expected and agreed standards.
* the charter provides for the establishment of transparent complaints management systems to enable BRELA properly handle all the complaints from its clients and other stakeholders.

**1.1.3 Limitations of the study**

Constraints of your research study must be listed here.

**1.2 Justification and rationale for the study**

Justify why you are carrying out the study? What are the benefits of the study?

**1.3 Methodology and methods**

* + 1. **Instruments**

Which instruments are you going to use in carrying out your research study? List the instruments egInternet**,** Research assistants**,** Books, Journals and Articles, Statistical tools**,** Newspapers etc.

* + 1. **Hypothesis**

Which software are you going to use in tackling the problem at hand? Give a brief description of the software and the reasons for choosing the software.

**1.3.3 Data collection procedures**

**Questionnaires**

The main purpose of this is to gain some preview into the current system which the ministry uses in order to empower the youth. Questionnaires will designed and distributed to the staff at the ministry on how they see the current empowerment program and what they think can be improved. Questionnaires can also be distributed randomly to selected youth around the country so that they can air the expectations they think the ministry must do in order to empower the youth.

**Interviews**

This is a direct conversation for soliciting information through face to face interaction. This will be carried out to achieve the following goal: discover how the system works, learn the problem solicit ideas and ascertain functionality of the current system. Interviews can be carried out to both the staff of the ministry and randomly selected youth around the country.

* 1. **Budget**

|  |  |  |  |
| --- | --- | --- | --- |
| **No.** | **Item** | **Description** | **Estimated Cost** |
|  |  |  |  |
| **1.** | **Photocopying and Printing** | Photocopying Secondary Data | US$15,00 |
|  |  | Printing Literature | US$15,00 |
|  |  |  |  |
| **2.** | **Stationery** | One ream bond paper | US$10,00 |
|  |  | Printing Drafts and Typing | US$17,00 |
|  |  | Binding | US$8,00 |
|  |  |  |  |
| **3.** | **Travel** | Transport | US$40,00 |
|  |  | Subsistence | US$10,00 |
|  |  |  |  |
| **4.** | **Postage** | Questionnaires | US$25,00 |
|  |  |  |  |
|  | **Total Cost** |  | **US$140,00** |

* 1. **Timing**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Activity** | December | JANUARY | FEBRUARY | MARCH | APRIL |
| **PROJECT PROPOSAL (selection of topic)** |  |  |  |  |  |
| **PLANNING PHASE** |  |  |  |  |  |
| **ANALYSIS PHASE** |  |  |  |  |  |
| **DESIGN PHASE** |  |  |  |  |  |
| **IMPLEMENTATION PHASE** |  |  |  |  |  |

* 1. **Outline of provisional contents list**

List the chapters that will be present in your research study.

Eg:

Chapter 1 Title of chapter comes here

Chapter 2 Title of chapter comes here

Chapter 3 Title of chapter comes here

Chapter 4 Title of chapter comes here

Chapter 5 Title of chapter comes here

**1.7 Bibliography**

Harvard referencing style is required. 5 or more references are also required